



Helping you when you need it most.

To help ensure you get the COVID-19 care you need, when you need it most, Horizon Blue Cross Blue Shield of New Jersey is removing out-of-pocket costs for all care related to COVID-19. Previously, Horizon BCBSNJ announced that you would not pay any copay, coinsurance or deductible for the diagnosis, evaluation and testing of COVID-19.

The removal of out-of-pocket costs (copay, coinsurance and deductible) for all members enrolled in fully insured plans, including Medicare Advantage and Medicaid, now includes covered benefits associated with the treatment for COVID-19 for inpatient and outpatient care when provided by an in-network doctor or hospital. This is retroactive to **March 1, 2020** and through at least **June 30, 2020**.

In addition, through **June 30, 2020**, you will not pay for covered services, including diagnosis and treatment of COVID-19, routine care, therapy or mental health care when provided by your in-network doctor – whether by video, telephone or chat – or Horizon CareOnline, Horizon BCBSNJ’s telemedicine platform.

Through the Horizon Blue app, you can also chat with a licensed nurse, 24/7, who can help you understand symptoms related to COVID-19, and help with other health concerns. If needed, the nurse can connect you with a doctor through a telemedicine visit.

Your health is our greatest concern and we urge you to follow public health authorities’ guidance to avoid infection.

[Learn more](#) about what Horizon BCBSNJ is doing to ensure you have continued access to care during the COVID-19 pandemic.

Download the Horizon Blue app for FREE¹

Our app makes it easier to access the full power of your health plan.



Scan the code with your phone’s camera to download the app! Minimum requirement: Android 9 Pie or iOS 11

¹ To download the Horizon Blue app, text GetApp to 422-272, or go to the App Store or Google Play to download. There is no charge to download the Horizon Blue app, but rates from your wireless provider may apply.

AmWell is an independent company that supports Horizon Blue Cross Blue Shield of New Jersey in administering telehealth services. AmWell is independent from and not affiliated with Horizon Blue Cross Blue Shield of New Jersey. For more information, visit <http://info.americanwell.com/where-can-i-see-a-doctor-online>. For technical assistance, please email HorizonCareOnline@AmericanWell.com.

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[Read](#) about Horizon BCBSNJ’s [nondiscrimination policy](#).

If you need help understanding this information, you have the right to get help in your language at no cost to you.

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